



DD Council Performance Measures

*Moving the
Discussion Forward*

Goals for Session

- To re-open discussions about DDC performance measures
- Set the context and process for moving forward
- Solicit ideas and feedback





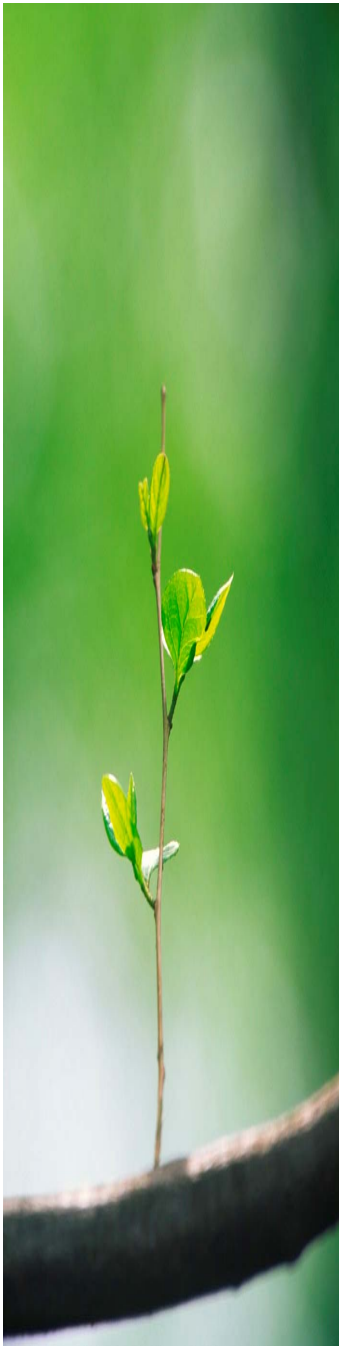
Acknowledging the Problem

The current measurement system:

- does not promote Council strategic planning
- does not accurately reflect the achievements of the Councils
- does not provide meaningful information reporting for policy and program decisions
- needs to be improved for the grantees, for ADD, and for Congress

History

- 1993 GPRA issues: lack of accountability
- ADD and its program partners respond by engaging in strategic planning and development of a roadmap.
- The Roadmap defined the mission and vision of ADD and its programs
- The Roadmap identified goals to increase the independence, productivity, and integration and inclusion of people with developmental disabilities and their families



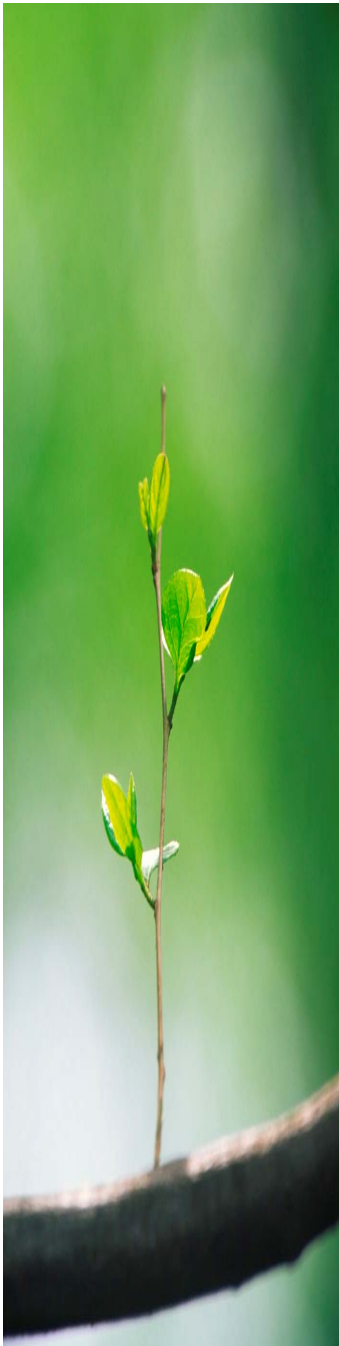
History - Program Goals

- Education
- Employment
- Community participation
- Health
- Housing
- Child care
- Recreation
- Transportation
- Quality Assurance
- Formal and Informal Community Supports



History - State Council Outcome Measures

- 142 Outcome Measures developed by ADD and DDCs for annual reporting, with subsets in each measure
- Measures consolidated and eliminated, down to 73
- 2000 Reauthorization adds new measures - go up to 89



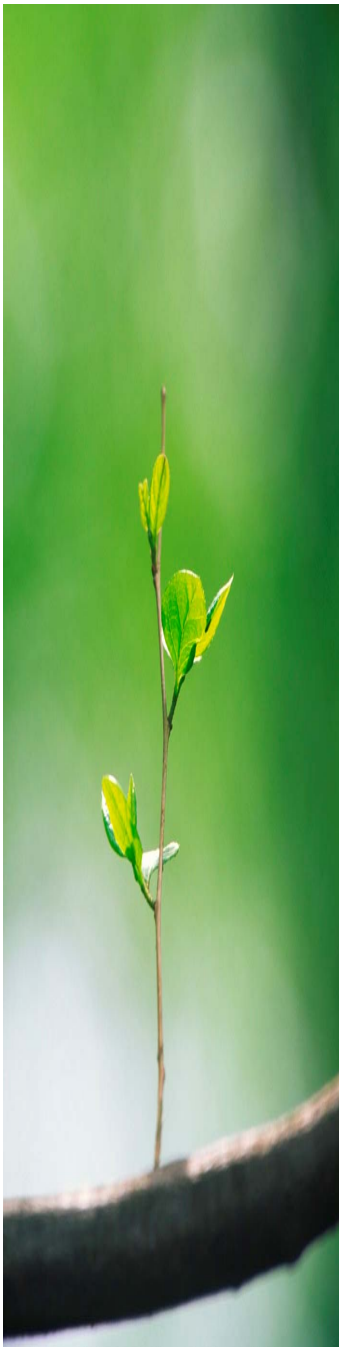
History - State Council Outcome Measures

Core measures used for GPRA:

- Adults have jobs of their choice
- Individuals have homes of their choice

Consumer satisfaction measures are developed and included in the PPR

MTARS is revised based on input from Council representatives



History - State Council Outcome Measures

- 2008 Performance Measures workgroup begins to examine the issue
- Uses logic model to examine measures based on outputs, initial outcomes, intermediate outcomes, and ultimate outcomes



Open Discussion

- What best tells the story about the Councils' work?
- What is important to measure?
 - o Compliance?
 - o Outputs?
 - o Outcomes?
 - o Effectiveness?
 - o Systems change?
- What is feasible to measure?
- What other models or examples might be worth reviewing and considering?



Next steps

- Reconvene a working group to collaborate with ADD and NACDD to develop revised performance measures - determine need for outside help?
- Align with the DD Act but allow for needed flexibility for reauthorization
- Follow revisions to the State Plan Template
- Consider long range strategic review and follow up processes
- Other?

